



**Source**  
• Surface Water  
• Ground Water

USDA  
OhioEPA

CPMRA

OHIO STATE  
University of Cincinnati

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Emergency Contingency Plan

Business Plan  
• Facilities  
• Expansion Plans  
• Legal Authority  
• Operation & Maintenance  
• Budgets  
• Financial Resources

Monitoring Source through treatment

Certified LAB

Monitoring Distribution to Customer

Aesthetic Contaminant Removal

Reporting & Recording

Monitoring for Drinking Water Contaminants

Lead & Copper Corrosion Control

Fire Prevention

SOURCE WATER PROTECTION

Technical Assistance  
• Local Experts  
• State Organizations  
• Technical Consultants  
• Universities

SYSTEM OPERATION & MAINTENANCE

SYSTEM MANAGEMENT

Chlorine

Disinfection & Byproduct Control

Pressure Source

Maintaining System Integrity  
• Water line breaks  
• Cross-connections  
• Backflow prevention

Flush Today

Water Meters

Future Commercial & Institutional

Training Here

Treatment  
Certified System Operator

Public Communication  
• System planning  
• System maintenance  
• Water quality  
• Emergencies

Consumer Confidence Report

Distribution

Water News

Future Residential

FINANCING

Water Board Meeting Today  
Owner, Authority or Board

Current Commercial & Institutional

CURRENT Residential

Current Industrial

THE MALL

Dear Customer

All education programs conducted by the Board Commission...  
Development of Infrastructure Plans are available to...  
State, local, regional, national organizations, national groups...  
under any liability or warranty or otherwise.